

### **11.07.030 Conditions for Service.**

- (1) **Application for Service.** Each prospective customer must present to the Utility Business Office a completed “Application for Service” for the type of service he desires as a condition of receiving service. Each prospective customer, by their “Application for Service”, grants the City an easement over the property where the service will be, or is installed, permitting the City to use this property for the purpose of installing and/or maintaining said service.

A copy of the tariffs and the Rules, Regulations, and Conditions applying to electric service shall be furnished the prospective customer upon request by the Utility Business Office.

Should the customer desire delivery of energy at more than one point, a separate “Application for Service” shall be required for each point of delivery.

The Electric Utility reserves the right to refuse to render electric service to any applicant indebted to the Electric Utility, or any other utility of the City, or any service rendered at any location served by the Jasper Municipal Utilities prior to such application, until such indebtedness is settled to the satisfaction of the Utility Business Office.

- (2) **Customer Deposits.** Each Residential, Commercial, and Industrial prospective customer must make a deposit with the City at the time of signing an “Application for Service” in accordance with the Deposit Policy Ordinance in effect at the time of said application. Such deposit will be refunded to the customer at the time service is discontinued, provided the customer has paid all amounts due the City. The deposit may be applied to the final bill.
- (3) **Activation of Service.** Upon the installation of the service line and meter set, normal monthly meter readings will be taken and the appropriate rate(s) will be charged.
- (4) **Rates for Service.** All customers shall be charged and the customers will pay rates and charges in accordance with the Rates and Charges Ordinance in effect at the time of electric usage.
- (5) **Meter Reading.** Meters will be read at regular intervals for preparation of regular bills, and as required for the preparation of opening bills, final bills and special bills. Charges for electrical service furnished by the utility shall be billed and collected monthly. All bills for electrical service are due and payable on or before the date specified thereon.

If, for any reason whatsoever, the utility's meter reader cannot gain access to the meter, an average bill may be rendered and the amount thereof shall be considered as due and payable.

- (6) **Payment of Bill.** Bills will be rendered to the customer by the Utility Business Office on a monthly basis. All bills are due and payable at the Utility Business Office (a night deposit is provided for the customer's convenience) on or before the due date as indicated on said bill. Payment must be made without regard to any counter claims, whatever, and failure to receive the bill does not relieve the customer of the responsibility for payment of the amount due.

Payment by check which is subsequently returned to the Utility Business Office by a bank for insufficient funds, or for any other reasons, shall not constitute timely payment of a bill. Further, a returned check charge will be assessed in accordance with the Non-Recurring Charges Ordinance in effect at the time the check is returned.

Should the customer fail to make payment by the due date as indicated on the bill, a late payment penalty shall be assessed in accordance with the Non-Recurring Charges Ordinance in effect at the time the customer is determined to be late. Failure to receive the bill shall not entitle the customer to the remission of any penalty charge for non-payment by the due date.

- (7) **Discontinuance of Service.** Whenever a customer desires discontinuance of electric service, he shall notify the Utility Business Office of such desire and of the date on which service is to be discontinued. Said notification shall be sufficiently in advance of such date so as to provide for obtaining the final meter reading. A customer shall not rely on his landlord to notify the utility of such discontinuance of service.

The Utility Business Office reserves the right to discontinue service for non-payment of bills and for other such reasons as herein contained. Customers who fail to make payment on or before the due date as indicated on the bill will be sent a delinquent notice. If the customer fails to make payment by the date specified on the delinquent notice, electric service will be disconnected.

When electric service is disconnected as a result of failure to make payment, the Electric Utility will not be obligated to restore said service until the customer has paid all bills due for service previously furnished, including any outstanding water, gas, or sewer bills, and has made a satisfactory deposit in accordance with the Deposit Ordinance in effect at the time of disconnection. In addition, a reconnection charge will be

assessed in accordance with the Non-Recurring Charges Ordinance in effect at the time of reconnection.

The Electric Utility may disconnect service forthwith and without notice if the customer's wiring is found to be in a dangerous or unsafe condition, or if necessary to protect itself from fraud. Any discontinuance of electric service shall not terminate the obligations under the applicable tariff between the Electric Utility and the customer.

- (8) Resale of Service. Electric service will only be offered to the ultimate customer, except where such customer is a temporary or transient occupant of an area normally held for rent as in hotels and motels. Electric service shall not be re-metered, resold or shared by others nor shall it be extended outside the premises for service to other customers or premises.
- (9) Multi-Use Service. Individual residences shall be served individually with single phase service under the Residential Service Tariff. The customer may not take service for two (2) or more separate residences through a single point of delivery under the Residential Service Tariff, irrespective of common ownership of the several residences, except that in the case of an apartment house with a number of individual apartments the landlord shall have the choice of providing separate wiring for each apartment so that the utility may supply each apartment separately under Residential Tariff.

The Residential Service Tariff shall not apply to that portion of a residence which becomes regularly used for commercial or manufacturing purposes. Where a portion of the customer's premises becomes regularly used for commercial or manufacturing purposes, the customer shall have the choice of (1) separating the wiring so that the residential portion of the premises is served through a separate meter under the Residential Service Tariff and the other uses are served through a separate meter or meters under the appropriate tariff applicable to the service; or (2) of taking the entire service under the appropriate service tariff. In the event the customer does not exercise the option of separating the wiring, the applicable rate shall be applied to the total requirements of the customer.

A detached building(s), adjacent to the residence, such as a garage, may be served by an extension of the customer's residence wiring through the residence meter. If said detached building(s) is served through a separate meter, the appropriate "non-residential" service tariff will be applied.

- (10) Temporary Service. Temporary service of 120/240 volts, single-phase power will be furnished for construction or other purposes. Unless the customer expects to take permanent service from the utility, such service

must be located within 200 feet of the utility's existing distribution lines. Application for temporary service of more than 200 feet distance shall be handled on an individual basis.

The customer applying for temporary overhead service will be required to supply a suitable pole and meter socket set at the desired location, with the top of the pole at least 10 feet above ground level. Power consumed through temporary service shall be billed at the regular applicable schedule of rates. No temporary installation may continue for a period of more than twelve (12) months, unless such installation conforms to the requirements of a permanent installation.

- (11) **Seasonal Service.** Service will be extended to customers on a seasonal basis under the same conditions as permanent residential, commercial and industrial accounts. When requested by the customer, service will be temporarily disconnected, however, a monthly customer charge, as set forth in the Rate Ordinance, will be assessed for each month said service is disconnected. In addition, a reconnection fee, as set forth in the Non-Recurring Charges Ordinance, shall be paid prior to reconnection of said electric service.
- (12) **Increase in Load.** The service connection, transformers, meters and other devices supplied by the utility have definite capacity and the customer shall not increase the demand for service by a substantial amount except upon approval from the utility. (Ord. 1998-8, S111, 1998)

#### **11.07.040 Permits, Installation, and Inspection.**

- (1) **Permits Required.** All residential, commercial, industrial, governmental, and institutional electric service installations shall be required to obtain a permit issued at the Utility Business Office prior to connection to the Jasper Municipal Electric Utility's distribution system. Failure to obtain said permit will result in refusal of service.

This permit requirement applies to new, temporary or permanent, service connections; changes in the size of service; additional service connections; and, the relocating of service connections.

- (2) **When a Permit is Not Required.** A permit shall not be required for minor repair work, for the replacement of lamps, or for the connection of portable devices to suitable receptacles which have been permanently installed.

A permit shall not be required for the installation of wiring, devices, appliances, and equipment for the operation of signals or such wiring, devices, appliances or equipment operating at a voltage not exceeding fifty

(50) volts between conductors, and do not include generating or transforming equipment capable of supplying more than fifty (50) watts of energy.

A permit shall not be required for the installation, maintenance, or alteration of electric wiring, devices, appliances, and equipment to be installed by or for the City of Jasper's Electric Utility for the use of said Electric Utility in the generation, transmission, distribution, or metering of electric energy.

- (3) No Deviation from Permit. A permit, when issued, shall be for such installation as is herein described and no deviation shall be made from the installation so described without approval of the Electric Inspector.
- (4) Permit Fee. This ordinance shall provide for a permit fee to be paid to the Electric Utility by the Applicant at the time the "Electric Service Permit" is issued. The permit fee shall apply toward recovering costs associated with inspecting the installation as described on the permit. The fee shall be as set forth in the Non-Recurring Charges Ordinance.
- (5) Inspection and Certificates. Upon completion of the work which has been authorized by the permit, it shall be the responsibility and the duty of the person, firm, or corporation installing the same to notify the Electric Inspector, through the Utility Business Office, that the installation is ready for inspection. The Electric Inspector shall, during normal business hours, inspect the installation within 24 hours of notification, or as soon thereafter as is practical. If found to be in full compliance with the provisions of this Ordinance, the Electric Inspector shall issue a final certificate of approval and send written notification to the Jasper Municipal Electric Utility's Distribution Department of said approval. The Distribution Department shall not connect to a source of supply without written approval of the Electric Inspector.

When a certificate of approval is issued authorizing the connection and use of uncompleted or temporary work, such certificate shall be issued to expire at a time stated therein, and shall be revocable by the Electric Inspector for cause. A preliminary certificate of approval may be issued authorizing the connection and use of certain portions of an uncompleted installation, such certificate shall be revocable at the discretion of the Electric Inspector.

If, upon inspection, the installation is found not to be fully in compliance with this ordinance, a written notice from the Electric Inspector shall be sent to the Electric Contractor, stating the defects which have been found to exist. The Electric Contractor shall immediately make corrections to

comply with this ordinance. It shall be the contractor's responsibility to notify the Utility Business Office for a reinspection of the facility.

- (6) Periodic Inspection. The Electric Inspector shall endeavor periodically to inspect the installation of all electric service entrances and other apparatus now installed, or that may hereafter be installed, within the City of Jasper or in the area served by the Jasper Municipal Electric Utility, and within the scope of this ordinance. When installation of the service and/or other apparatus is found to be in a dangerous or unsafe condition, the person, firm, or corporation owning, using, or operating the same, shall be notified in writing that they are to make all repairs or changes necessary to eliminate the dangerous or unsafe condition, within a period not to exceed thirty (30) days, depending upon the work involved and the extent of the hazards existing.
- (7) Connection to the Installation. It shall be unlawful for any person, firm or corporation to make a connection from a source of supply of electrical energy to any electric wiring which has been disconnected or ordered to be disconnected by the Electric Inspector or the use of which has been discontinued by him.

A request for connection to temporary or permanent service should be made at least two (2) days in advance to allow for hookup when needed. (Ord. 1998-8, SIV, 1998)